

Warning on Scammers

We are seeing increased numbers of financial scammers attempting to impersonate HF Markets by cloning our website and regulatory details.

Clone firms aren't authorised, but scammers may try to convince you that they are. They aim to steal your login details and gain access to your account.

Scammers are also attempting to contact consumers by sending fake links via email, text and/or social media messages.

We remind you to be vigilant and cautious in order to protect your funds.

PLEASE DO NOT CLICK ON ANY UNKNOWN LINKS CLAIMING TO REDIRECT YOU TO THE HF MARKETS LOGIN PAGE.

Be especially careful through your interaction via social media and telephone calls requesting money.

Check to make sure all emails use HF Market's real domain name (hfmarkets.co.uk)

If you are unsure whether a communication is legitimate, please contact Support support@hfmarkets.co.uk

Red Flags to watch out for:

Here are some red flags you should look out for if contacted by someone claiming to work for HF Markets or claiming that they are otherwise affiliated with HF Markets:

- HF Markets does not cold call consumers to offer its products or services.
- HF Markets does not offer any investment advice or recommendations.
- HF Markets does not offer cryptocurrency.
- HF Markets does not charge you fees for withdrawing your funds.
- HF Markets does not ask for remote access to your computer, mobile or any trading device.
- HF Markets does not ask you to make any internal or external money transfers over the phone.
- HF Markets does not ask you to share your login details, even in an emergency!

To protect your money online, we remind you to:

On your computer:

Always type: <https://www.hfmarkets.co.uk/en/> directly into your browser

On your phone: Only log in through the HFM mobile app

Always download the app directly from Google Play or the App Store.

Always Double Check!

If you are contacted by someone claiming to work for HF Markets, please remember to check and verify the details of the firm via:

Financial Conduct Authority (FCA), in the United Kingdom: <https://www.fca.org.uk> and/or check the FCA register <https://register.fca.org.uk/s/> by searching for the name of the entity.

Beware that scammers may point you to the firm's real, genuine website but use different details for their communications with you.

- You should use the information you found on the FCA website to contact the firm.
- You should verify the website domain name, or you can use Google's safe browsing transparency tool.
- You can contact HF Markets (UK) Ltd. to verify the information or to report your concerns to Client Support.
- You can check what products and services we offer: <https://www.hfmarkets.co.uk/>
- If you do not hold an account with HF Markets (UK) Ltd, please report any concerns of fraud to the police in your home jurisdiction. UK residents can contact Action Fraud: <https://www.actionfraud.police.uk/> . You can also contact the FCA: <https://www.fca.org.uk/contact>

Further information can be found via the FCA website:

<https://www.fca.org.uk/consumers/protect-yourself-scams>